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السيد/ رئيس اللجنة التوجيهية للمنتدى المختص بتطبيق
اختيار المشغل والاختيار المسبق للمشغل

الموضوع: خطة تطبيق اختيار المشغل
والاختيار المسبق للمشغل

إشارة لمذكرتكم رقم ف/١٥٦٦ تاريخ ٢٠٠٦/٦/٢٨ بخصوص خطة العمل
(Implementation plan) المتعلقة بتطبيق الاختيار المسبق للمشغل CPS ونظام الفوترة
الموحدة Consolidated Billing، أبلغكم بموافقة الهيئة على اعتماد خطة العمل والإرشادات
العامة المرفقة بها وحسب ما هو مبين في ملحق رقم ١، علما بأن بأنه تم وبموجب خطة العمل
مدار البحث تحديد تاريخ ٢٠٠٦/١٢/٢٠ موعدا لالنتهاء من تطبيق الاختيار المسبق للمشغل
CPS ونظام الفوترة الموحدة (Consolidated Billing) أملا أن تقوم كافة الأطراف المشاركة
في المنتدى المختص ببذل قصارى جهدها للالتزام بهذه الخطة.

واقبلوا فائق الاحترام،

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الرئيس التنفيذي

ملحق رقم ١


General Guidelines on CS & CPS Implementation Plan:

- All business requirements for the CS/CPS are frozen, which means that all predecessors to tasks 28 and 54 have been completed.
- Tasks from 3 to 24 are not on the critical path, the implementation plan for them will be defined with the group but shall be done before the implementation deadline (Dec 20, 2006), since these tasks have to be managed in a parallel mechanism in the CWG & TWG.
- All the days proposed in the plan are working days.
- The implementation plan for the CPS with IB will be done in a separate implementation plan (on or before 10th of July, 2006).
- Each Licensee's customer education program should be submitted to TRC for approval prior to Licensee commercial provisioning of the service.
- This education program should be in accordance with the guidelines created by the Industry Forum.
- This is a living document and needs to be visited from time to time according to the progress made at least once every two months and when needed.

ID	Task Name	Duration	Start	Finish	Is it a Critical Task	Predecessors
1	CS/CPS Implementation Plan with consolidated billing	418 days?	Tue 5/31/05	Wed 12/20/06	To be defined with the Group	
2	consolidated billing	418 days?	Tue 5/31/05	Wed 12/20/06	To be defined with the Group	
3	Consolidated Billing (CB) Agreement	260 days?	Tue 5/31/05	Mon 5/29/06	To be defined with the Group	
4	Agree on time zones and destination groups	1 day?	Tue 5/31/05	Tue 5/31/05	To be defined with the Group	
5	Agree on billing increment (Sec. Min. 60+1.... etc)	1 day?	Tue 5/31/05	Tue 5/31/05	To be defined with the Group	
6	Agree on how much PSP will charge ASP for consolidated billing charge for postpaid subscriber	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
7	Agree on how much PSP will charge ASP for consolidated billing charge for prepaid subscriber	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
8	Agree on format of rate plan structure	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
9	Agree on format of CB "request form" & how ASP will inform PSP of required ASP rate plans	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
10	Agree on the Sales procedure (How the ASP will request to be installed on the PSPs systems as a CB provider)	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
11	Agree on the Provisioning Procedure (what is required and how much time is required by the PSP to implement the CB of this ASP on his system)	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
12	Agree on the code of practice	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
13	agree on procedure for handling slamming complaints	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
14	agree on process for handling complaints against PSP	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
15	PSP handling of ASP customer inquiries	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
16	Agree on treatment of CB end users when they don't have Int. deposit or when they have deactivated Int. service with PSP	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
17	Agreement by CWG on not using Int'l deposit to discriminate between own service & ASP Int'l service	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
18	Agree on the methodology for inter operator communication	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
19	web page for receiving and tracking requests for changing the customer's carrier (between ASP and PSP)	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
20	agree on the customer information to be passed between the ASP and the PSP / no need to agree on customer contract	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
21	trouble escalation process/commercial issues	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
22	trouble escalation process/technical issues	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
23	agree on customer confirmation message (voice, SMS, other)	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
24	customer education program guidelines	48 days?	Mon 7/17/06	Sun 9/17/06		
25						

ID	Task Name	Duration	Start	Finish	Is it a Critical Task	Predecessors
26	Consolidated Billing (CB) Implementation					
27	Implement web based interface	135 days?	Tue 6/6/06	Wed 11/29/06		
28	Pass requirements to vendor and conduct workshops to agree on scope and changes	73 days?	Wed 6/21/06	Sun 9/24/06	No. JT vendor confirmed they want 71 days	19,20
29	Develop and implement any required modifications/upgrade of prepaid retail billing system to become ready for CB	28 days?	Mon 6/19/06	Mon 7/24/06	Yes	
30	Develop and implement any required modifications/upgrade of prepaid IN charging system to become ready for CB	79 days	Tue 7/25/06	Mon 11/6/06	Yes	28
31	Implement any required modifications/upgrade of interconnection & settlement billing system to become ready for CB	72 days	Tue 7/25/06	Thu 10/26/06	No	28
32	Assure that interconnection billing system is crediting the ASPs with retail charges (as provided in ASP rate plan) Minus X% of these charges to cover bad debt, billing, & collection costs for prepaid and postpaid	14 days	Mon 11/13/06	Wed 11/29/06	depends on 29 and 28	29FS+4 days,30FS+4 days
33	Update RTOs to reflect the new services of ASP rate plans creation, maintenance, & modification	113 days?	Tue 6/6/06	Tue 10/31/06	still depends on TRC feedback and approval	
34	CB testing					
35	Develop Test Scripts and list expected results	159 days?	Mon 5/29/06	Wed 12/20/06		
36	Introduce ASP test rate plans into retail postpaid billing system and track testing	46 days?	Thu 8/3/06	Sun 10/1/06	No	28
37	Introduce ASP test rate plans into retail prepaid IN charging system and track testing	24 days	Mon 11/13/06	Tue 12/12/06	yes	29FS+4 days
38	Test the PSP customers will be routed correctly and charged correctly (call test from A-Z checking all systems)	24 days	Mon 11/13/06	Tue 12/12/06	yes. we need to stabilize	36SS
39	Consolidated billing friendly user test	18 days?	Mon 11/20/06	Mon 12/11/06	This task starts a week after task 36 and 37 starts, since after that they can be parallel	36SS+5 days
40	Sign off between operators	6 days	Tue 12/12/06	Mon 12/18/06		38
41	Launch of consolidated billing services to ASPs	1 day	Tue 12/19/06	Tue 12/19/06		39
42	Ready to receive ASP request forms (after being licensed by TRC & assigned access code(s) CACs) technically	1 day?	Wed 12/20/06	Wed 12/20/06		40
43		1 day?	Tue 12/19/06	Tue 12/19/06		39
44	CPS (Carrier Pre-Selection)					
45	CPS for PSP's customers	158 days?	Mon 5/29/06	Tue 12/19/06		
46	CPS features Agreement	158 days?	Mon 5/29/06	Tue 12/19/06		
47	Agree on cost recovery for CPS system setup cost (from All services/all interconnection services/call origination services/CPS service 77)	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	

ID	Task Name	Duration	Start	Finish	Is it a Critical Task	Predecessors
48	Agree on the Sales procedure (what the customer will have to do to select his CPS provider how customer-to-PSP and PSP notifying the ASP AND how customer-to-ASP and ASP notifying the PSP)	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
49	Agree on who will pay the CPS request fees (the ASP or the Customer) and how it will be paid to the PSP and the agree on the Amount (cost based administration fees)	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
50	Agree on the Provisioning Procedure (what will be the required and how much time per request or per telephone no)	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
51	Agree on and Draft CPS whole sale Offer (ASP-PSP)	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
52	Present offers to IFSC to confirm comprehensiveness and implement ability and	1 day?	Mon 5/29/06	Mon 5/29/06	To be defined with the Group	
53	CPS Implementation	107 days?	Mon 6/19/06	Mon 11/6/06		
54	Pass requirements to vendor and conduct workshops to agree on scope and changes	28 days?	Mon 6/19/06	Mon 7/24/06		
55	Implement expansion of SW & DBs in local & mobile switches (Network modification/upgrade)	79 days	Tue 7/25/06	Mon 11/6/06		54
56	Implement any required modifications/upgrade of postpaid retail billing system to become ready for CB	79 days	Tue 7/25/06	Mon 11/6/06		54
57	Implement any required modifications/upgrade of prepaid IN charging system to become ready for CB	72 days	Tue 7/25/06	Thu 10/26/06		54
58	CPS testing	60 days?	Mon 10/2/06	Tue 12/19/06		
59	Develop Test Scripts and list expected results	45 days?	Mon 10/2/06	Thu 11/30/06		
60	Introduce ASP test rate plans into retail postpaid billing system and track testing	25 days	Mon 11/13/06	Wed 12/13/06	28, 30	56FS+4 days
61	Introduce ASP test rate plans into retail prepaid IN charging system and track testing	25 days	Mon 11/13/06	Wed 12/13/06	we need to stabilize	60SS
62	Test the PSP customers will be routed correctly and charged correctly (call test from A-Z checking all systems)	18 days	Mon 11/20/06	Mon 12/11/06	This task starts a week after task 34 and 35 starts, since after that they can be parallel	61SS+5 days
63	Consolidated billing friendly user test	6 days?	Tue 12/12/06	Mon 12/18/06		62
64	Sign off between operators	5 days	Wed 12/13/06	Mon 12/18/06		63FF
65	Launch of CPS service	1 day?	Tue 12/19/06	Tue 12/19/06		64
66	Cost and RIO	119 days?	Mon 5/29/06	Mon 10/30/06		
67	Estimate cost for provisioning of initial ASP rate plan(s)	1 day?	Mon 5/29/06	Mon 5/29/06	To be agreed on later with the group	
68	Estimate cost for modification of ASP rate plan(s)	1 day?	Mon 5/29/06	Mon 5/29/06	To be agreed on later with the group	
69	Estimate cost of maintenance of ASP rate plan(s)	1 day?	Mon 5/29/06	Mon 5/29/06	To be agreed on later with the group	

ID	Task Name	Duration	Start	Finish	Is it a Critical Task	Predecessors
70	 Update RIODs to reflect the new services of ASP rate plans creation, maintenance, & modification (for one country rate modification & for multiple country rates' modifications)	114 days?	Sun 6/4/06	Mon 10/30/06		
71	 PSPs to submit to TRC the service schedule for both CPS & CB and able to receive requests from ASPs to study them commercially	1 day?	Thu 6/22/06	Thu 6/22/06	As per the TRC letter	
72	 PSPs to submit to TRC the service prices for both CPS and CB	27 days?	Mon 7/31/06	Sun 9/17/06	As per the TRC letter	28